

# Loretto Family Dentistry

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Hello Everyone!

**Loretto Family Dentistry** is now open for elective dental treatment. Our staff is working on patient scheduling to meet current demand along with TSBDE, CDC, and State guidelines.

**\*If you have a dental emergency, please call at us 940-498-2290 so that we may triage you and get you seen.**

I want to make you aware of some important changes that will affect your dental appointment:

- **For cleaning appointments:**
  - The TSBDE has restricted the use of aerosol-generating handpieces during your cleaning. This tool increases efficiency. What this means for you is **use of hand instrumentation ONLY. This will make appointments slightly longer; be prepared.**
  - **Hygiene appointments will be backlogged** for a while as we attempt to keep office traffic down and account for the extended appointment times.
- **For all other dental appointments:**
  - To keep us efficient and compliant, the front desk personnel will have **select time slots available** for your specific procedure. We will do our best to make sure your date and time requests are met to the best of our abilities.
- **Administrative and Other Notes:**
  - We ask that all **paperwork be filled out online PRIOR to your appointment...especially the medical history and COVID paperwork.**
  - **When you arrive for your appointment, please remain in your car, and call us to let us know you've arrived.** We will mark you as present and call you back when your room is ready.
  - **Temperatures and Oxygen Levels** will be recorded at the door before entry. (We screen our team members every day as well.)
  - **Clinical staff will be in more "gear"** than usual. (i.e. Face shields, KN95 masks, etc.)
  - There will be a **\$10.00 fee** assessed for all appointments for the elevated level of personal protective equipment mandated by the state and keeping with current CDC guidelines. We will need to collect this upfront and in turn, bill your insurance. If insurance picks this up, you will be reimbursed.
  - **Increased sanitation** of common areas. Our staff will be rounding the office to sanitize doorknobs, restrooms, etc. every hour.

Rest assured Loretto Family Dentistry always has and will continue to maintain the highest standards of infection control. We always welcome your feedback. Looking forward to seeing you!

**Loretto Family Dentistry Team**